

DRAFT WORK PROGRAMME 2013/14

The items have been scheduled for the Scrutiny and Overview Committee's draft Work Programme for 2013/14 is as follows: -

Thursday 7 November 2013

- Performance Monitoring (Quarter Two and significance of Performance Indicators)

Thursday 16 January 2014

- Mears (update on performance, including complaints)
- 12 month review of the new Customer Contact Centre (if necessary)
- 12 month review of the new Website (launched 14 December 2012)

Tuesday 11 February 2014

- Medium Term Financial Strategy and Budget

Thursday 3 April 2014

(No items currently scheduled)